



ENJOY EVERY JOURNEY – THE SYAVAYA WAY!!





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*Enjoy every journey – the Syavaya Way.*

## ABOUT SYAVAYA

### **Vision**

- To be the preferred and recognised transport management and logistics coordinator in South Africa.

### **Mission**

- To provide a superior level of service in offering cost effective and professionally managed travel management systems.
- To ensure our customers reach their destinations safely and effectively by being at the right place, at the right time, every time.

### **Our Philosophy**

- To provide a strategic service to your company, and to always represent your company to the highest standard of quality, courtesy and professionalism.



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## VALUE PROPOSITION

- Syavaya Shuttle and Chauffeur has developed an enviable record of professionally managing a wide range of transportation and tour requirements, including high delegation transfers for more than 50 000 delegates since inception in 2001.
- Syavaya Shuttle and Chauffeur core service is geared to meeting the travel demands of various clients from the public sector, private sector and the community.
- A diverse fleet of quality vehicles allows Syavaya Shuttle and Chauffeur to co-ordinate virtually any transportation need.
- Transportation can be arranged for a single point of transfer to international congresses, sports tournaments and large conferences.



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## PORTFOLIO OF SERVICES

### **Airport Transfers/Shuttle Service**

- Syavaya Shuttle and Chauffeur provides an airport meet and greet service. Clients relax with the knowledge that we will get them to the airport on time and also be there to meet them on their return.
- Syavaya Shuttle and Chauffeur services all major public and private airports around South Africa. Vehicles used depend on the number of passengers, ranging from sedans to mini buses.

### **Transportation Management for MICE**

- Syavaya Shuttle and Chauffeur offers complete planning and management for all your transportation requirements for Meetings, Incentives, Conferences and Events. This includes route planning, priority access, route assessment and parking. VIP guests are transported in luxury vehicles. A project manager is assigned to your event ensuring that all guests arrive in the right place on time.



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## PORTFOLIO OF SERVICES (Cont.)

- **Chauffeur services (singles and groups)**

This service is for clients that value comfort, a stress-free environment and who prefer to be professionally driven. This service allows clients to use their time more productively and arrive in style. Vehicles used for this service are our luxury Mercedes Benz.

- **Corporate Road Shows**

We undertake transport for all types of corporate road shows, corporate hospitality events, trade shows or exhibitions at any location in South Africa.

- **Social and Sporting Events**

Syavaya Shuttle and Chauffeur can ensure that our clients arrive at any sporting or social event. relaxed and on time - making travelling a feature of the day instead of a chore.



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## VALUE ADDED SERVICES

- SMS reminders are sent to all passengers confirming travel arrangements.
- Syavaya Shuttle and Chauffeur prides itself in our after hours service and therefore have a 24 Hour open line of communication for the convenience of clients.
- Syavaya Shuttle and Chauffeur has a national presence.
- Professional and uniformed drivers makes it easier for a Syavaya Shuttle and Chauffeur passenger to identify their driver.
- Partnerships throughout South Africa allow us to provide you with the best value to match your budget should your delegations require a large number of buses and shuttles at the same time.



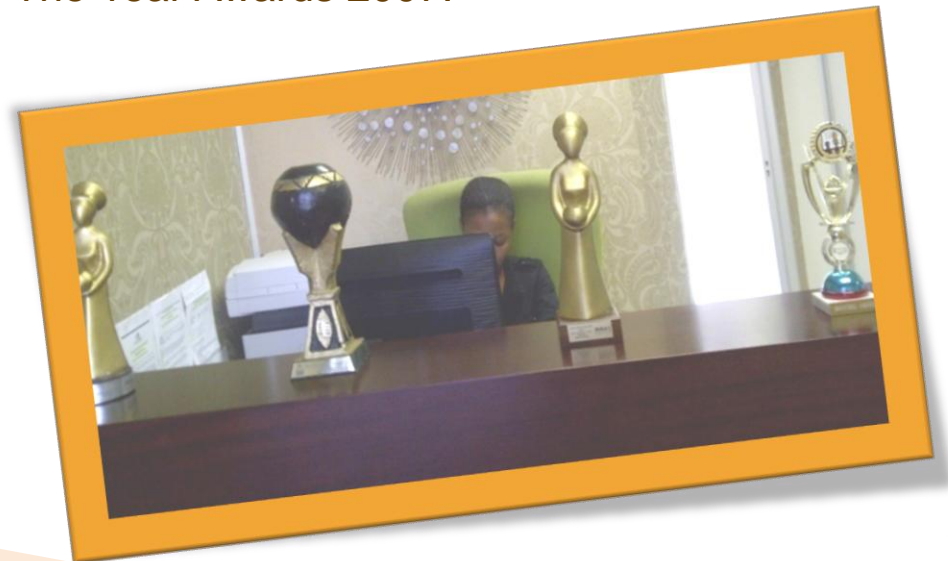
*Enjoy every journey – the Syavaya Way.*

**INDUSTRY  
EXPERIENCE**

- **Syavaya Shuttle and Chauffeur has provided transport services to:**
  - World Summit on Sustainable Development - 2002 (6000 delegates)
  - World Parks Congress - 2003 (1000 delegates)
  - World Chambers Congress - 2005 (1000 delegates/passengers)
  - African Ministers Conference - 2005 (1200 delegates/passengers)
  - World Trade Point Conference - 2006 (800 delegates)
  - International Rangelands Conference - 2008 (1000 delegates)
  - Soccer World Cup - 2010 (10000 delegates)
  - Tourism Indaba - 2006 - 2011 (6000 delegates)
  - COP 17 - 2011 (8700 delegates)
  - Statistics SA conference - 2012 (700 delegates)
  - GovTech Conference – 2014 (1800 delegates)
  - AIVP World City and Ports Conference – 2014 (500 delegates)



- Emerging Tourism Entrepreneur Of The Year Awards 2003.
- Mayoral Award For Excellence in Tourism 2003.
- Emerging Tourism Entrepreneur Of The Year Awards 2007.
- Tourism Excellence Award 2007.
- Tourism Excellence Award 2008.





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## TESTIMONIALS

- Nina Ngcobo – National Department of Health

*I would like to take this opportunity and thank Syavaya for taking good care of us for the time they were traveling with us from Durban to Kimberley. The Drivers were taking good care of us and were so friendly, we really enjoyed travelling with them. Thank you. Keep it up Syavaya!*

- Ayanda Mncibi - Nuxus Travel

*We would love to say thank you for everything that you have done for us. Syavaya is the best*



Enjoy every journey – the Syavaya Way.

Thank You!

Syavaya Shuttle and Chauffeur look forward to helping your clients reach their destination whilst they enjoy every journey – the Syavaya way.

Thank you for taking the time to read our company profile.





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## REGIONAL OFFICES

### **CENTRAL RESERVATIONS OFFICE:**

Email : [info@syavayatours.com](mailto:info@syavayatours.com)

24 Hour : +27 82 7777 680

Tel No : +27 31 566 4722

### **CAPE TOWN**

Unit 6  
Madison Square  
Manhattan Street  
Airport Industrial

### **DURBAN**

006 Zenith  
20 Solstice Road  
uMhlanga Ridge  
Durban

### **JOHANNESBURG**

72 Mediterranean Conference  
Centre  
Concord Road  
East Bedfordview

[www.syavayatours.com](http://www.syavayatours.com)